

# Lambert School: Resolving COMPLAINTS against the principal

LEGAL ADVICE MAY BE SOUGHT AT ANY STAGE OF THE PROCESS.  
A COMPLAINTS REGISTER WILL BE MAINTAINED BY THE SCHOOL.

Contact between the Principal and Complainant will not occur unless mediated

A formal Complaints Form must be submitted to the School Board

The School Board will speak informally to Complainant

Resolved

Unresolved

School Board investigates the complaint

Member of the School Board will liaise with the Complainant

Resolved

Unresolved

The School Board will provide advice or will work with the Principal and Complainant to resolve the issue

Resolved

Unresolved

External Investigator will be appointed

